

## CHAPTER

# PREDICTIVE MANAGEMENT AS A PARADIGM OF MODERN CRISIS MANAGEMENT UNDER UNCERTAINTY

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**Natalia Dombrovska**

*Candidate of Economic Sciences, Associate Professor,  
Associate Professor at the Department of Fundamental  
and Special Disciplines  
Chortkiv Institute of Entrepreneurship and Business  
of West Ukrainian National University*

### **Summary**

*This scientific paper explores the transformation of crisis management in the context of global uncertainty and digital change. The primary problem addressed is the inefficiency of traditional reactive approaches and the existence of significant time lags in decision-making. The author substantiates the necessity of transitioning to a predictive management paradigm based on the proactive identification of critical risks. As a result of the work, a management technological architecture has been developed that integrates semantic data weighting modules. A vital component of the presented materials is the creation of a matrix mapping Agile tools to forms of organizational resistance for the flexible adaptation of business systems. It is demonstrated that the implementation of the proposed model achieves a state of organizational antifragility and enhances the resilience of enterprises under extraordinary conditions. The practical value of the results lies in the formulation of specific metrics for evaluating management effectiveness in real-time. The findings will be beneficial for executives, analysts, and researchers focused on strategic resilience.*

### **1. Introduction**

The modern operating environment for organizations is characterized by a high degree of volatility and unpredictability. Global socioeconomic transformations and geopolitical instability have demonstrated the limitations of traditional crisis management strategies. Classic approaches focused on reactive responses prove ineffective in the face of rapidly spreading critical risks. Consequently, there is a need to transition to a new management paradigm – predictive management.

The importance of this research is amplified by the processes of digital transformation. The rapid development of big data and artificial intelligence technologies opens up new opportunities for identifying hidden threats at the

earliest stages of their emergence. For Ukrainian enterprises operating under the extraordinary conditions of martial law, the ability to anticipate crises is a critical prerequisite for ensuring resilience and preserving strategic potential.

The main problem lies in the significant gap between the volume of available information and the speed at which it can be analyzed for management decision-making. Traditional management systems suffer from “information noise” and the cognitive rigidity of staff, which leads to significant time lags between the emergence of a threat signal and the initiation of anti-crisis actions.

The research problem lies in the absence of a comprehensive methodology that would combine mathematical methods of predictive analytics with flexible organizational management tools. The architecture of interaction between intelligent data analysis systems and strategic planning processes remains undefined, which often leads to decisions being made based on outdated data rather than predictive models.

The aim of the study is to provide a theoretical justification and develop a comprehensive model of predictive management as the foundation of a modern paradigm of crisis management. The work is aimed at creating a toolkit that minimizes the impact of uncertainty through semantic data weighting and the formation of organizational antifragility.

Rethinking the nature of organizational resilience has become particularly relevant. In the face of nonlinear challenges, a system’s traditional capacity for recovery (resilience) becomes insufficient, necessitating the development of anti-fragility. This entails the creation of management mechanisms whereby external shocks and environmental volatility are leveraged by the organization as a source for self-learning and strategic renewal.

At the same time, the successful implementation of predictive models requires overcoming institutional inertia and transitioning to a culture of evidence-based management. The need to develop flexible Agile structures capable of instantly converting analytical forecasts into proactive management actions determines the direction of transformation in modern crisis management—from static control to dynamic future planning

This material presents a synthesis of theoretical achievements and practical recommendations aimed at building adaptive management systems capable of functioning effectively under conditions of extreme uncertainty.

## **2. Theoretical and methodological basis of predictive management as a new paradigm of crisis management**

Historically, crisis management developed as a toolkit for overcoming destructive consequences that had already occurred. This approach – reactive management – was based on the concept of “management by exceptions”. Its genesis is rooted in the postulates of the classical school of management, where the organization was viewed as a stable mechanism and a crisis as a rare

technical malfunction. Within this paradigm, the management cycle began only after losses were recorded. The primary goal was to restore the system to its pre-crisis state, which, under the conditions of modern market dynamics, is often economically unfeasible.

With the growth of market dynamics, reactive management gave way to proactive management. Its defining feature became a focus on the preventive mitigation of identified risks through insurance tools and the formation of reserves. However, this approach has a significant limitation: it is oriented only toward threats identified in the past. Under the conditions of “unknown unknowns” (so-called “Black swans”), proactive systems often prove to be too rigid and lack the necessary flexibility.

The current stage of transformation in management thought is characterized by the emergence of predictive management. Unlike its predecessors, it is based on the idea of “foresight through data intelligence”, which involves real-time decision-making based on probabilistic models. In particular, O. A. Shulha [32] substantiates the need for shifting the focus from short-term financial stabilization to the long-term strategic adaptation of business systems. This approach aligns with the position of I. Hrabovska [15] regarding the priority of detecting latent threats before their transition into a phase of open destruction, which is a key condition for resilience under conditions of ultimate uncertainty.

To provide a deeper conceptualization of evolutionary transitions and to systematize the differences between the outlined approaches, the author has developed a comparative analysis of management paradigms (Table 1). The comparison is based on criteria of adaptability and intellectual data analysis, which allows for the differentiation of crisis management tools depending on the level of environmental turbulence.

Analysis of the data in Table 1 allows for the conclusion that the vector of management evolution is aimed at overcoming the time lag between the emergence of a threat and the management action. Special attention should be paid to the change in the system’s state: from fragility to antifragility. Within the predictive paradigm, environmental turbulence is viewed not as a threat, but as a source of data for training algorithms.

The transformation of the role of the management entity requires a shift from deterministic thinking to probabilistic forecasting. Artificial intelligence-based tools enable the transition of crisis management to the realm of evidence-based management. The implementation of predictive methods fundamentally changes the nature of the activity, orienting it toward “managing the future”. In this context, the view of I. Kryvoviazuk [21] is pertinent, as he emphasizes the advisability of implementing updated models precisely under martial law, when the failure of traditional mechanisms requires non-standard solutions.

Table 1

**Comparative analysis of crisis management paradigms  
in the context of digital transformation**

<b>Criterion for comparison</b>	<b>Reactive paradigm</b>	<b>Proactive paradigm</b>	<b>Predictive paradigm</b>
Response time	After the crisis occurs (post-factum)	During the emergence of the crisis (prevention)	Before obvious signs of the crisis appear (foresight)
Primary goal	Liquidation of consequences and survival	Minimization of known risks	Foresight and building antifragility
Data source	Past experience, reporting	Current indicators, plan-fact analysis	Big Data, “weak signals”
Toolkit	Standard procedures, reserves	Risk management, insurance	Artificial intelligence, neural networks, digital twins
Role of the manager	“Firefighter” (liquidator)	“Controller” (analyst)	“Architect of the future” (modeler)
System state	Fragility	Robustness	Antifragility

*Source: summarized and adapted by the author based on [4; 15; 17; 25; 32; 33]*

This evolution reflects a fundamental shift in the perception of the nature of crisis phenomena. While the classical paradigm interpreted a crisis as an exogenous shock, the predictive approach views it as a dynamic process with an inherent logic of unfolding. Accordingly, the nature of managerial influence transforms from a mode of discrete reactive intervention – “emergency surgery” to contain recession – into a mode of continuous operation of self-regulating systems.

Today, the focus of strategic management is shifting toward the creation of organizational ecosystems capable of autonomous diagnosis and adaptation. In this context, hierarchical control is giving way to the development of structures with high predictive power. The predictive model definitively establishes the priority of opportunity management over loss management, allowing for the maintenance of strategic stability even during peak phases of turbulence.

The fundamental thesis of the predictive paradigm is the understanding that a crisis is not a sudden event. It is a complex chain of events characterized by a prolonged latent period of maturation. From a scientific perspective, any systemic crisis passes through a phase of “weak signals”, where destructive changes have already begun but have not yet become evident to traditional accounting and monitoring systems.

The theoretical framework of this research is grounded in entropy theory: a systemic crisis begins with the cumulative accumulation of minor errors, the erosion of synergy, and the disruption of critical information links. Predictive management focuses specifically on this latent stage of crisis maturation.

While the traditional approach is oriented towards the manifested symptoms of crisis – such as an actual decline in profits or loss of solvency – predictive management analyzes latent structural imbalances. This enables the identification of internal environment micro-fluctuations and primary anomalies in the behavior of external factors before they become irreversible.

Thus, within the predictive paradigm, a crisis is viewed not as a spontaneous phenomenon, but as a dynamic process that can and must be algorithmically calculated. This approach allows the system to be brought into a state of anti-fragility, where every potential challenge becomes a valuable source of data for further strengthening the organizational structure. In particular, a study dedicated to the modernization of crisis management in wartime conditions [11] argues that current realities require a strategic shift in focus: from simply increasing quantitative performance indicators to prioritizing resilience management and ensuring the sustainable development of economic entities.

The methodological foundation of the predictive paradigm is I. Ansoff's "weak signals" theory, which is based on the identification of early, latent signs of change in the environment [4]. While in the 20th century the practical implementation of this approach was limited by a lack of computing power and the subjectivity of intuitive assessment, modern digitalization is radically transforming this process.

The digitalization of the economy, as a new reality in Ukraine [9], transforms Ansoff's theoretical concept into a high-tech set of practical tools. The application of Big Data technologies makes it possible to transform a fragmented information landscape into a structured dataset for analysis. According to V.I. Lyashenko [23], such digital modernization paves the way for breakthrough development, enabling crisis management systems to detect anomalies at stages inaccessible to traditional monitoring methods.

The main scientific and practical problem of today is not a deficit of information, but the need for effective filtering of information noise. In an environment of data overload, predictability is based on the ability of algorithms to distinguish strategically important impulses from secondary ones. O.A. Shulha [32] views this digital transformation as a decisive factor in competitiveness, where crisis management becomes an intellectually intensive process. At the same time, the effectiveness of the implemented tools directly depends on the level of development of the enterprise's intellectual capital [29].

Consequently, the digital reimagining of I. Ansoff's legacy allows for the transformation of subjective intuitive foresight into precise mathematical calculation. This facilitates a strategic transition from a reactive ad hoc incident

response model to predictive scenario modeling, which is critical for maintaining organizational viability amidst global turbulence.

At the same time, the digital recognition of weak signals only creates an informational basis, while real management effectiveness depends on the accuracy of the methodological toolkit. This leads to the objective necessity of transitioning from the stage of technological monitoring to the stage of in-depth systemic analysis of management categories. Within the methodological differentiation of the predictive paradigm, a priority task is the clear distinction between the concepts of “forecasting” and “predictive management”, as their methodological conflation under conditions of high uncertainty becomes a source of critical strategic errors.

This is precisely why the effectiveness of implementing the predictive paradigm depends directly on the accuracy of the methodological tools. In contemporary scientific discussions, terminological diffusion is often observed, whereby predictive management is mistakenly equated with traditional forecasting or strategic planning. However, a systematic classification of crisis management tools is critical for ensuring an enterprise’s adaptability [15].

To gain a deep understanding of the essence of predictive management, it is necessary to make a clear distinction based on three key factors:

1. Forecasting based on the extrapolation of historical data. Its central question is: “What might happen if current trends continue?”. By its very nature, forecasting is passive and often proves ineffective in the face of military conflict or sudden market disruptions, as past experience ceases to be relevant to the future.

2. Planning that reflects the strategic aspect of management – “What do we want to achieve?”. Traditional planning creates a rigid roadmap that quickly becomes outdated in a turbulent environment, turning into a static document that cannot keep pace with the dynamics of change.

3. Predictive management, which integrates forecast data and planning objectives into a single self-correcting system. This is a real-time decision-making process based on probabilistic models. It is underpinned by feedback that automatically adjusts the course when deviations are detected in “weak signals”.

A fundamental characteristic of predictability is the rejection of linear determinism. While traditional approaches aim to find “the one correct option” for the future, the predictive paradigm is based on probabilistic thinking. This requires a shift toward synergistic management methods [25], where an organization is viewed as a complex system that constantly chooses a path of development from among a multitude of possible scenarios.

Within this model, predictive management does not attempt to “predict” the future, but rather constructs a multi-scenario landscape. Each management decision is evaluated through the lens of its impact on the overall stability of

the system [33]. This approach enables the creation of a state of resilience: the enterprise does not simply wait for a crisis but prepares a set of preventive responses for each possible scenario. A focus on preventive diagnostics allows for the timely identification of risk factors and the minimization of their negative impact even before critical processes unfold [17].

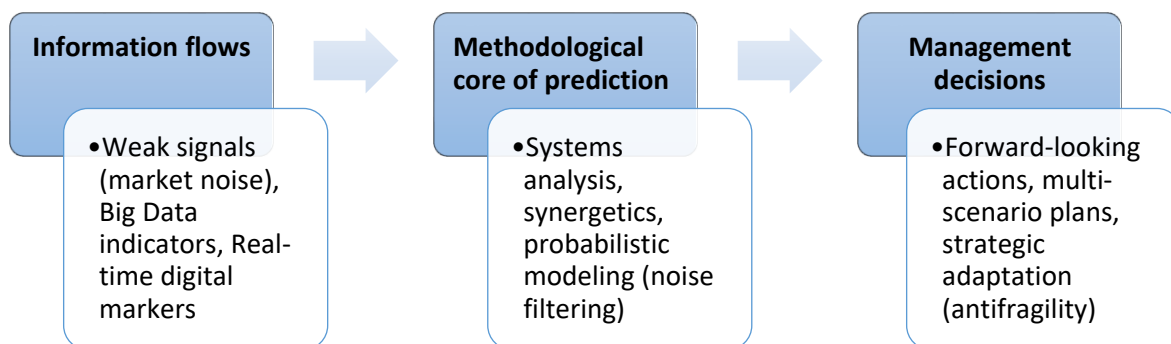
Thus, the conceptual framework of predictive management shifts the focus from “deviation control” to “probability management”. This transforms the crisis management strategy from a reactive plan into a dynamic model capable of self-organization and maintaining financial stability in the face of aggressive external shocks [9].

The transformation of the conceptual framework and the shift toward probability-based management require an appropriate methodological foundation capable of addressing the complexity of modern economic processes. Since predictive systems operate in an environment with a high level of entropy, their development is impossible without the application of systemic and synergistic approaches. This allows us to view an enterprise not as a static structure, but as a dynamic entity that requires proactive analysis to maintain its viability.

The development of predictive systems is based on a systems approach that views an enterprise as an open socio-economic structure. In conditions of high turbulence, such a system is in a state of continuous data exchange with the external environment. The application of systemic methods (in particular, cybernetic and synergetic) allows crisis phenomena to be interpreted not as isolated events, but as the result of complex interactions between internal and external factors. In this context, a predictive system acts as “intellectual immunity”, transforming incoming data streams into proactive management impulses [29].

Synergetics and the theory of nonlinearity are of particular importance for predictive management. Traditional models often ignore micro-fluctuations, treating them as statistical errors. However, in nonlinear systems, even a minor change can trigger a large-scale crisis. Predictive models account for these relationships, allowing crisis management to be adaptive [32]. This creates conditions for the strategic adaptation of a business system, where the focus shifts from mitigating consequences to managing bifurcation points.

The key methodological approach is the forward-looking approach. Its essence lies in a shift in the analytical framework: moving away from the dominance of lagging indicators in favor of leading indicators. A conceptual model of this transformation based on the forward-looking approach is presented in Fig. 1.



**Figure 1. Conceptual model of predictive crisis management based on the forward-looking approach**

*Source: summarized and adapted by the author based on [15; 17; 32]*

As illustrated by the conceptual model presented (Fig. 1), the intellectual filter plays a key role in the predictive system, functioning on the basis of the synergy between systemic and proactive approaches. The use of predictive markers allows threats to be identified even before they are reflected in financial statements, which significantly minimizes the time lag between the emergence of a signal and the response to it. This approach ensures the enterprise's economic resilience to aggressive manifestations of the external environment, transforming crisis management from a means of survival into a tool for strategic development [17; 32].

Thus, a theoretical and methodological study of the contemporary paradigm of crisis management suggests that, in the context of digital transformation and martial law, a fundamental shift in managerial logic is taking place. The transition from reactive response to predictive management, based on the concept of "weak signals", systems analysis, and probabilistic thinking, is a necessary condition for ensuring the viability of business systems. The integration of digital technologies and a proactive approach allows not only to neutralize threats at the stage of their emergence but also to foster a state of resilience, which provides strategic advantages in the long term.

It should be emphasized that the practical implementation of this conceptual model requires the creation of a specialized digital ecosystem for monitoring "weak signals". Such an ecosystem enables the automation of the filtering process, separating destructive tendencies from stochastic information noise. As a result, management gains the ability to proactively reallocate resources, ensuring a transition from a state of structural fragility to a state of sustainable antifragility.

### **3. Technological tools and digital architecture of a predictive model for crisis management**

The modern paradigm of crisis management requires a fundamental shift from intuitive decision-making to a model based on the analysis of large datasets (Data-driven management). In an environment of constant turbulence, traditional methods of collecting and processing information, such as paper-based reporting or manual data entry, become ineffective. As researchers note, the main obstacle to timely response is a critical “time lag” – the delay between the moment a destabilizing factor arises and the moment management actually becomes aware of it [10]. To overcome this barrier, it is necessary to implement a digital management architecture based on the principles of infrastructure readiness and the continuity of information flows.

By “digital architecture”, we mean an integrated set of interconnected technological solutions that ensure a continuous cycle: “automated data collection – intelligent forecasting – management decision”. Predictive management is impossible without such a “digital framework”, since the pace of change in the external environment often exceeds the speed of human cognitive information processing. The implementation of such systems allows not only for the accumulation of data but also for the development of an organization’s digital resilience through the infrastructure’s ability to adapt to dynamic changes [14].

The effectiveness of this architecture is based on Big Data principles and machine learning algorithms. The use of predictive analytics tools enables organizations to shift their management strategy from a reactive approach (dealing with the consequences) to a proactive one (neutralizing threats at the earliest stage). This creates the conditions for a profound transformation of management, where data becomes the primary resource for minimizing risks and ensuring economic survival in conditions of high uncertainty [16; 22].

The foundation of this architecture is a data-driven management culture. This requires not only the right software, but also changes to organizational processes for collecting and validating information.

In this context, building a digital architecture for predictive management ceases to be a purely technical task of deploying IT infrastructure, transforming instead into a comprehensive process of reengineering management activities. The effectiveness of such a transformation directly depends on the extent to which technological tools are aligned with management’s mental readiness to trust algorithms, which facilitates the transition from an intuitive philosophy to the concept of a Data-Driven Culture. The transformation of crisis management begins not with IT tools, but with a fundamental reevaluation of organizational philosophy. This involves creating an environment where strategic decisions are based on analytical results, not merely on the intuition of leaders. As contemporary research shows, a data-driven culture acts as a moderator

that significantly enhances the impact of Big Data's analytical capabilities on a firm's overall innovation and digital resilience [20; 24; 30], creating an ecosystem in which digital capabilities are harmonized with objective management needs through the integration of multi-level information flows.

Big Data Analytics serves as the central component of this system. To ensure comprehensive predictive coverage, the digital architecture must integrate the following types of information flows:

1. Internal structured data, which includes data from ERP systems, logistics reports on the movement of inventory, and financial liquidity metrics. These provide insight into an organization's internal resource constraints and bottlenecks.

2. External market indicators, including the results of continuous market monitoring, analysis of sentiment on social media, and assessment of political risks. The use of external data ecosystems allows for the identification of threats beyond the company's control [28].

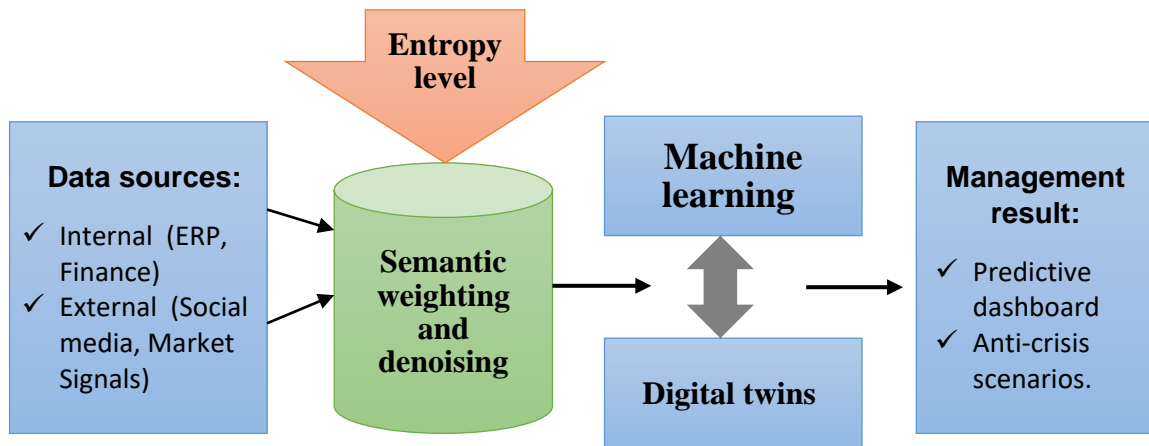
3. Information entropy indicators, which reflect the level of randomness and uncertainty in the environment. Their integration allows the system to automatically adjust the sensitivity of algorithms to anomalous deviations in data.

4. Results of predictive modeling (Digital Twins), which form virtual event scenarios based on processed datasets. This enables management to test anti-crisis solutions in a secure digital environment prior to their real-world implementation.

However, the main challenge when working with such datasets in a crisis environment is "information noise", which can skew forecasts. In this regard, we see a need to implement a specialized level of information filtering within the overall digital architecture. Traditional Big Data Analytics models often focus on the technical processing of speed and volume [18], but in the context of crisis management, it is precisely the substantive (semantic) validation that becomes critical.

We propose an original approach to building an intelligent system, in which the key element is a module for the semantic weighting of "weak signals". Its task is to filter out information noise and adaptively adjust the weights of indicators depending on the degree of uncertainty in the external environment. A conceptual diagram of such an architecture, which integrates the analytical capabilities of ecosystems and the author's selection mechanism, is presented in Fig. 2.

The visualization of the proposed architecture (Fig. 2) illustrates the multi-level logic of transforming heterogeneous data sets into strategically significant management decisions. The key distinction of our approach lies in the rejection of linear information processing in favor of a hierarchical filtering system, where the semantic weighting module plays a central role.



**Figure 2. Technological architecture of predictive management based on semantic data weighting**

*Source: developed by the author*

The operation of this module is based on three critical aspects that form the foundation of the authors' concept:

1. Noise reduction and data filtering. Unlike standard analytics systems, which focus on “high-profile” trends, our mechanism identifies anomalies in low-frequency data. This allows us to filter out information noise, which in a crisis is often artificially generated or results from market panic.

2. Dynamic weighting of indicators. The system does not have rigidly fixed importance coefficients. The weight of each financial, logistical, or reputational indicator is automatically recalculated depending on the degree of entropy (uncertainty) in the external environment. The higher the turbulence, the greater the significance of “weak signals” from external ecosystems compared to stable internal reports.

3. Semantic context validation. The module performs a contextual analysis of the data by correlating quantitative indicators with qualitative parameters (such as political statements or changes in the legislative landscape). This enables the system not only to record changes in indicators but also to interpret their causes within a predictive framework.

Thus, the proposed “intelligent gateway” allows for overcoming the retrospectivity inherent in most modern ERP systems. Due to the proprietary selection mechanism, the digital architecture is transformed from a passive data repository into an active analytical tool capable of generating preemptive response scenarios even before a threat fully crystallizes. However, the functioning of this gateway and the subsequent processing of filtered signals require a powerful computational apparatus capable of converting semantic weights into concrete mathematical forecasts. This logically leads to the necessity of examining the computational core of the model in the form of

algorithmic solutions that provide direct prediction and analysis of identified anomalies.

In this structure, where the digital architecture serves as the backbone of the system and Big Data becomes its informational content, it is the AI-based technological core that assumes the role of the intelligent control center. The primary challenge of anti-crisis management lies in the fact that signals of future threats are often masked as information noise. However, machine learning algorithms demonstrate the ability to identify hidden patterns within data arrays even where human cognitive processing perceives only chaotic fluctuations. Consequently, this transformational approach shifts the paradigm of crisis management from reactive mitigation to proactive strategic synchronization.

To implement the predictive function within the proposed architecture (Fig. 2), two classes of methods are critical:

1. Classification methods for threat type recognition and anomaly identification. Algorithms (notably, Random Forest or Gradient Boosting) cross-reference current operational parameters with historical profiles of crisis states. This enables the differentiation of indicators into random fluctuations and signals of emerging systemic crises. In the context of this study, this stage is viewed as the instrumental realization of Ansoff's "weak signals" concept, where the primary objective is to detect latent structural imbalances before they manifest in financial statements. The application of ensemble machine learning methods allows the system to filter information noise, ensuring high precision in recognizing destructive patterns within heterogeneous Big Data arrays. Consequently, classification models serve as a primary analytical filter that transforms obscure environmental micro-fluctuations into verified risk indicators.

2. Regression analysis for forecasting the time horizon and amplitude of events. This method allows not only for event prediction but also for estimating the probable scale of losses and the time lag before its critical impact. Mathematical modeling of time series provides a quantitative assessment of the business system's elasticity to external shocks, which is vital for achieving a state of organizational antifragility. This establishes a foundation for transitioning from static planning to dynamic scenario-building, where each predictive impulse is accompanied by the calculation of confidence intervals to minimize managerial uncertainty. The synthesis of classification and regression approaches within a single technological core transforms the digital architecture into a self-regulating decision support system capable of capitalizing on environmental volatility.

The choice of technological toolkit for processing these algorithms directly dictates the system's reaction speed. According to a comparative study by S. Ibtisum, the Apache Spark framework is the most effective for real-time

predictive systems, significantly outperforming traditional MapReduce tools [18]. Spark's in-memory processing capability allows Machine Learning algorithms to operate at a velocity that matches modern market dynamics, effectively minimizing the time lag between data analysis and managerial action.

An important aspect of this core's operation is the transition from static models to reinforcement learning systems. In conditions of high uncertainty in the external environment, any predefined rules quickly become obsolete. The logic behind the design of our predictive loop involves the implementation of a self-correction mechanism. This means that the system operates on the principle of an intelligent agent that constantly compares its own predictions with actual outcomes.

If the forecast proves accurate, the system increases the corresponding weighting coefficients of the indicators; if it is incorrect, the algorithm automatically recalculates the correlations, searching for new anomalies not previously accounted for. This approach allows the technological core to "evolve" alongside the market environment, identifying new types of threats not encountered in the company's past experience. This creates the conditions for building proactive resilience, where technological data processing power is combined with the adaptability of management strategy [16].

The final link in the technological architecture of predictive management is the interface between the intelligent system and the decision-maker. Even the most mathematically accurate forecast loses its value if it is not presented in a format suitable for rapid decision-making. In today's environment, static reports are being replaced by dynamic visualization tools, among which interactive dashboards and digital twins play a key role.

In the context of a predictive model, a digital twin of a company is not merely a virtual replica of physical assets, but a dynamic model of business processes that operates in real time. As evidenced by recent research in the field of Industry 4.0, the effectiveness of such models is based on the synergy between the Industrial Internet of Things (IIoT) and cloud computing, which enables the creation of highly accurate simulations of business processes [24]. The use of digital twins to manage risks of supply chain disruptions and operational failures allows management to conduct multi-scenario stress testing based on the "what-if" analysis principle [19]. This enables the virtual modeling of crisis scenarios and the evaluation of the effectiveness of various response strategies before the organization's limited resources are deployed in real-world conditions.

An important aspect of visualization is the shift from monitoring past events to displaying leading indicators on interactive dashboards. This interface transformation shifts the focus of managerial control from confirming losses to monitoring destabilization potential. Predictive visualization serves as

a cognitive bridge linking complex mathematical models with practical management, converting abstract “weak signals” into clear strategic landmarks. The key requirements for such interfaces within our model include:

- Real-time relevance, which means displaying data with minimal delay through the use of high-speed data processing frameworks [18]. This ensures a continuous information flow, which is critical for the functioning of the enterprise’s digital twin in high-entropy environments.
- Scenario-based analysis, which allows for instant switching between pessimistic, realistic, and optimistic forecasts. This is necessary for a comprehensive assessment of the likely consequences of management decisions.
- Cognitive accessibility, which is implemented through the use of color-coded threat levels similar to a “traffic light” system. This approach is based on the results of preliminary semantic data weighting and provides the decision-maker with an instant visual understanding of the criticality of the current situation.

The modern concept of decision visualization within predictive architecture incorporates elements of immersion, where digital twins allow users not only to monitor the current state of the system but also to identify hidden patterns in its degradation even at the early stages of destructive processes. The implementation of such tools fosters the development of “organizational slack”, which, as noted by Hu et al., acts as a key moderator between the analytical potential of Big Data and a company’s actual innovative capacity to survive under conditions of high uncertainty [16]. Thanks to the integration of digital copies of objects and interactive visualization dashboards, the predictive management cycle is finally closed, allowing for the transformation of unstructured data into concrete, well-founded, and proactive management actions.

Thus, the proposed digital architecture transforms crisis management into a predictive ecosystem, where the proprietary semantic weighting module and visualization tools enable proactive responses to threats. The synchronization of artificial intelligence technologies with a data-driven management culture enables the identification of weak signals in real time, creating a fundamental foundation for the enterprise’s strategic resilience.

#### **4. Strategic implementation and enterprise crisis resilience within the predictive paradigm**

The architecture of predictive management serves as the intellectual core of an organization; however, its effectiveness depends on the depth of its strategic implementation within decision-making cycles. Within the scope of this study, predictivity is viewed not as a set of algorithms, but as a holistic paradigm that

forms an enterprise's "intellectual immunity" – the system's ability to independently recognize threats at the nascent stage [29; 34].

The primary goal of implementation is to drastically reduce the time lag between the emergence of a destabilizing factor and the system's response. In conditions of high uncertainty, the focus of management shifts from mitigating consequences to the proactive identification of "weak signals" [12]. This requires the creation of a flexible ecosystem where analytical forecasts are instantly transformed into concrete management scenarios.

The strategic implementation of a predictive model involves a comprehensive transformation along three fundamental vectors:

1) organizational culture – a shift toward a data-driven approach, where data becomes the primary basis for discussion [12; 13];

2) management processes – the implementation of Agile principles and rolling planning, which allow for real-time strategy adaptation [2; 8];

3) strategic thinking – a focus on the concept of anti-fragility, which involves deriving benefits from chaos.

Only when these elements work in synergy can a company secure a sustainable competitive advantage and high adaptability, transforming market chaos from a source of threats into a platform for strategic development.

Building a data-driven culture is a critical stage of digital transformation, as even the most sophisticated predictive management algorithms remain ineffective without the appropriate organizational ecosystem. A data-driven culture is the foundation that ensures the transition from a theoretical model of resilience to real strategic viability.

The primary challenge of implementation is a shift in the management paradigm – a transition from traditional "management by intuition" to evidence-based management [25]. In conditions of relative market stability, a manager's experience and subjective judgment might have been sufficient for decision-making; however, modern digital turbulence creates a complexity of interconnections that far exceeds an individual's cognitive capabilities.

As part of this transformation, data becomes the primary source of truth. This does not entail a complete rejection of experience, but rather requires its verification through a system of digital filters. The evidence-based approach encourages management to formulate working hypotheses that can be confirmed or refuted through predictive modeling. In this way, a management decision evolves from an act of will into a scientifically grounded iteration.

A successful transition to evidence-based management inevitably faces resistance from staff, driven by fear of replacement and specific cognitive biases.

Resistance to change arises primarily among middle management, who tend to perceive predictive systems as a threat to their own authority. Overcoming this barrier requires systematic training in working with the organization's

Digital Twins. A leader must realize that such a twin serves not as a competitor in decision-making, but as a secure “sandbox” for forecasting the consequences of managerial actions prior to their actual implementation [5].

Algorithmic Bias manifests both in excessive reliance on automated calculations and in the total disregard for system signals due to their inherent complexity. Fostering a data-driven culture necessitates the development of critical evaluation skills regarding semantic filters. Managers must understand the model’s internal logic to clearly distinguish between genuine systemic threats (“Black Swans”) and mere statistical noise [35].

The final stage of cultural transformation is the re-conceptualization of the role of information, where data ceases to be a tool for vertical control and evolves into a horizontal means of communication [30].

In an antifragile system, access to predictive indicators is granted not only to top management but also to frontline operational units. This enables the creation of a “Single Source of Truth” (SSoT), which radically minimizes internal conflicts stemming from divergent interpretations of the market situation. When the entire team operates on identical predictive signals, the Time to Action (TTA) metric increases exponentially.

Thus, data is transformed from a mere control metric into a category of strategic viability. The personnel’s realization that analytical work serves as a safeguard against organizational collapse and a guarantor of their job stability fosters intrinsic motivation for professional development. In this context, data becomes the integrational foundation that ensures the cohesion of departments around a common goal: forward-looking development amidst chaos.

The implementation of predictive models creates only a potential advantage, the realization of which depends on the organization’s dynamic capabilities. Predictivity neutralizes the time lag between a threat signal and the onset of a crisis only if the structure is capable of instantaneous strategic maneuver. Traditional hierarchies demonstrate low efficiency in processing predictive signals, as the time required for decision approval often exceeds the “window of opportunity” identified by the algorithm.

Agile transformation in this context serves as a mechanism for adapting the management architecture to the requirements of the digital ecosystem [8]. Since response speed is limited by the rigidity of regulations, process reengineering becomes critically important. In place of hierarchical approval, a logic of preventive maneuver is implemented, which allows for the minimization of the time lag.

The primary barrier to realizing predictive signals is planning rigidity, as fixed budgets block systemic adaptability. The Agile approach transforms the operational model through three key instruments. First, Rolling Forecasts are introduced to replace fixed annual plans with continuous forecasting. Second, anti-crisis sprints are utilized to ensure the rapid verification of predictive

model hypotheses. Third, adaptive limits are implemented, which are dynamically adjusted based on changes in external environmental parameters [3]. Such a transformation minimizes the costs of maintaining obsolete strategies; however, its success remains determined by management's ability to bridge information gaps between the IT circuit and operational management.

Realizing the potential of a data-driven culture requires the creation of cross-functional teams. The isolation of analysts from managers within traditional structures causes data latency, which negates the speed of prediction. Within hierarchical models, information often loses relevance as it passes between vertically isolated functional units, rendering predictive management technically unfeasible. Conversely, integrating specialists within a unified operational space fosters a shared cognitive context, where digital signals instantaneously acquire managerial meaning. The central element of this transformation is Situation Centers (Agile Offices), which unite three core competencies:

- Technological – the interpretation of signals by data analysts within the context of business objectives. The task of this block lies in the verification of prognostic models and their continuous calibration in response to shifts in market entropy.
- Operational, signifying the immediate implementation of changes by managers based on data insights. This ensures the dynamic reconfiguration of resources, allowing the enterprise to execute preemptive maneuvers before a crisis fully manifests.
- Socio-psychological – overcoming personnel resistance with the involvement of HR specialists. This competency is critical for mitigating “algorithm aversion” and fostering an atmosphere of trust in intelligent decision support systems.

The synergy of these competencies transforms the Situation Center into the organization's “intellectual hub”, capable of autonomous diagnostics and rapid adaptation. Such an approach overcomes managerial fragmentation, where technological capabilities often fail to align with organizational readiness for change. Consequently, cross-functional interaction acts as a catalyst for transitioning from passive monitoring to the active formation of an antifragile strategy. This enables the team to operate as a single adaptive mechanism, where every predictive signal automatically triggers a chain of coordinated anti-crisis measures [27].

Agile transformation reduces stress levels within the collective, as changes occur iteratively. Participation in small-scale adjustments with immediate feedback mitigates the fear of losing authority and eliminates information deficits. The success of implementing predictive models is contingent upon the alignment of management methods with the psychological state of the personnel [26]. We have developed a consistency matrix matching Agile tools to various forms of organizational resistance (Table 2).

Table 2

**Consistency matrix of agile tools and forms  
of organizational resistance in predictive management systems**

<b>Form of resistance</b>	<b>Nature of destructive impact on the system</b>	<b>Recommended Agile tool</b>	<b>Expected effect on predictive management</b>
Cognitive rigidity (disruption of internal equilibrium and comfort zone)	Perception of data as a threat to the established work format and professional status	Rolling Forecasts	Gradual adaptation to dynamic targets, reducing stress from radical one-time changes
Information asymmetry (low awareness of transformation goals)	Emergence of rumors and latent sabotage due to a lack of understanding of algorithms	Cross-functional Teams (Agile Offices)	Creation of a unified information field where analysts clarify forecast logic to operational managers
Strategic passivity (traditionalist behavioral model)	Delayed response to predictive signals due to hierarchical barriers	Bi-weekly anti-crisis Sprints	Breaking down complex tasks into iterations, enabling rapid results and increasing trust in changes
Risk Aversion (fear of the “black box” of data)	Refusal to make decisions based on probabilistic models	Retrospectives and demo Sessions	Regular analysis of forecast accuracy and collaborative model adjustment, fostering a Data-driven culture

*Source: compiled by the author*

The proposed matrix demonstrates that Agile transformation is a systemic tool for overcoming inertia. The speed at which predictive signals are realized directly depends on management’s ability to transform resistance into constructive collaboration. The utilization of cross-functional teams and iterative planning minimizes the critical time lag. This establishes the foundation for a sustainable Data-driven culture, where personnel become active agents in preemptive crisis management. However, within the extreme uncertainty of the digital ecosystem, mere survival and adaptation are no longer sufficient strategic goals. A need arises for a qualitatively new systemic state that allows the organization not only to withstand destructive impacts but also to harness the energy of chaos for a qualitative leap. This necessitates a shift from the adaptability paradigm to the concept of antifragility.

The logical progression of implementing Agile mechanisms is a fundamental shift in the very philosophy of crisis management. While the previous stages of implementation focused on building “immunity” and response speed, at the highest level of strategic development, the focus shifts from crisis prevention to fostering the capacity to thrive because of them.

In modern management theory, this transition marks a shift in priorities: from mere resilience to the concept of antifragility. As Arjen Boin and Michel van Eeten point out, a resilient organization possesses mechanisms to restore functions after a shock [6]. However, according to Nassim Taleb, true competitive advantage belongs to antifragile systems, where volatility becomes not a threat, but a source of improvement [35].

To methodologically differentiate these states and define the role of predictive management in their identification, it is necessary to examine the dynamics of the transition from rigid robustness to active antifragility. According to Bernard and Bhamra, a successful organizational response depends on the system’s capacity to recognize anomalies in the external environment and mobilize resources even before the full manifestation of a crisis [7, p. 5585].

Predictive signals provide a preemptive effect, transforming reactive defense into proactive development. To deepen the methodological basis of crisis management, we have developed a comparative matrix for determining the organization’s strategic states (Table 3). Unlike traditional approaches, the proposed classification allows for the identification of the transition from passive stability to active antifragility through the lens of predictive management. This enables not only the differentiation of organizational resistance levels but also the substantiation of specific tools for enhancing the system’s adaptive potential within conditions of high market entropy.

Table 3

**Matrix of comparative determination  
of the organization’s strategic states**

<b>Comparison parameter</b>	<b>Fragile model</b>	<b>Resilient model</b>	<b>Antifragile model</b>
Nature of response to volatility	Systemic degradation and irreversible structural collapse	Elastic recovery and return to an equilibrium state	Qualitative transformation through the enhancement of functional capacities
Management information base	Retrospective experience and static historical data	Real-time monitoring of the current state	Dynamic predictive scenarios and probabilistic modeling.
Epistemological status of errors	Critical threat; a factor in the fatal loss of integrity	Corrective signal for the stabilization of business processes	Catalyst for innovative search and a source of self-learning
Dominant strategic goal	Maximum risk minimization and avoidance of uncertainty	Ensuring business continuity and survival	Capitalization on chaos and extracting strategic benefit from destabilization
Type of management maneuver	Strict determinism; rigid planning.	Adaptive trajectory correction after an observed deviation.	Preemptive (preventative) maneuvering based on weak signals

*Source: compiled by the author based on [6; 7; 35]*

The synthesis of the characteristics presented in the matrix proves that predictive management acts as a driver for the transition from resilience to antifragility. While resilience ensures a return to the baseline state, predictive signals allow for the utilization of volatility as a resource for strategic renewal.

The primary advantage of such a transformation lies in the fundamental shift in the role of errors and organizational failures. Within a system oriented toward antifragility, any deviation from the forecast or identified anomaly is viewed not as a reason for conservative defense, but as a signal for the preemptive reconfiguration of resources. This corroborates the scientific thesis that, under contemporary conditions, the organizational response must be both anticipatory and iterative [11].

The practical implementation of this approach enables the transformation of the predictive model into a mechanism for executing a “convexity strategy”, where the potential gain from market fluctuations outweighs possible losses. In this manner, an antifragile management architecture is formed, turning the organization into a dynamic ecosystem capable of not only withstanding external shocks but also emerging from crisis situations with qualitatively new competencies. This establishes the foundation for sustainable competitive advantage in the face of unpredictable digital transformation, where the ability to benefit from chaos becomes the defining factor of systemic viability.

The implementation of an antifragile strategy culminates in the introduction of rigorous control instruments, where the predictive system becomes an effective asset only if its performance is quantitatively measured. Since traditional financial indicators are lagging under conditions of turbulence, we propose temporal adaptability indicators that focus on the speed of overcoming uncertainty:

1. Time to Awareness (TTA) – the lag between the emergence of a “weak signal” and its identification by the system. Minimizing TTA confirms the sensitivity of algorithms to information chaos and the quality of semantic filter calibration.

2. Time to Action (TTAc) – the speed at which a signal travels from the analytical center to operational changes. Reducing TTAc indicates the overcoming of organizational inertia and the effectiveness of Agile offices.

An implementation is considered successful when the total time (TTA + TTAc) is less than the crisis manifestation time, thereby creating a strategic time reserve.

The central element of the final stage is the Reinforcement Learning cycle, where every model error becomes a resource for system improvement. This ensures the dynamic calibration of prognostic filters, allowing for the minimization of management’s cognitive biases in strategic decision-making. The validation process includes:

- Retrospective deviation analysis to identify the causes of discrepancies between the scenario and reality.
- Correction of indicator weights by recalibrating the model based on identified errors.
- Experience accumulation through the integration of verified cases into the knowledge base to enhance pattern recognition accuracy.

In this manner, performance monitoring is transformed from a control function into an epistemological one. The system does not merely report errors but utilizes them as fuel for algorithmic evolution, ensuring the sustainable development of the organization within conditions of high uncertainty.

### **Conclusions**

The generalization of the results of this scientific work allows for the presentation of final propositions and recommendations that are significant for the transformation of the contemporary theory of anti-crisis management.

Extreme volatility and geopolitical instability lead to a loss of effectiveness in traditional reactive management strategies. A key factor in this context is the time lag between the emergence of a threat signal and the moment a decision is made. Overcoming this problem lies in the transition to the predictive management paradigm. This approach is based on proactive adaptation (Forward-looking approach), where the focus of managerial influence is not the crisis itself, but the 'weak signals' and information entropy that precede it.

The conceptual model of predictive management integrates the analytical capabilities of Big Data and Artificial Intelligence into the system of strategic management. The core of the author's architecture is the semantic data weighing module. Its functionality is aimed at filtering 'information noise' and focusing attention on risk determinants with the greatest potential impact on the organization's viability. In this way, the management's information base shifts its vector from a descriptive analysis of the past to predictive modeling of the future.

The toolkit for minimizing organizational resistance acts as a necessary element for implementing innovative management systems. Practice shows that the cognitive rigidity of personnel and outdated hierarchical structures often block the development of predictivity. The author's matrix of alignment between Agile tools and forms of organizational resistance ensures a flexible transformation of processes. This creates the prerequisites for the organization's transition to a state of antifragility, where external shocks become a resource for development rather than a cause of destruction.

A system of metrics for real-time monitoring allows for the assessment of the system's actual intellectual response speed. Unlike retrospective reporting, the Time to Awareness and Time to Action indicators focus on management dynamics. Reducing the time gap between threat identification and the

commencement of an anti-crisis maneuver emerges as the primary criterion for the success of the implemented model.

The specifics of Ukrainian enterprises' functioning under the extraordinary conditions of martial law necessitate specialized approaches. For domestic business, predictive management becomes a fundamental survival mechanism rather than merely a means of competition. Continuous environmental scanning and rapid reconfiguration of business processes make it possible to preserve strategic potential even in the face of physical asset destruction or critical disruptions in logistics chains.

In summary, it can be argued that predictive management is a logical stage in the evolution of managerial thought in the era of digital transformation. The practical application of the results of this work will contribute to increasing organizational adaptability and provide conditions for developing immunity to future crisis phenomena. Further scientific research is envisioned in the study of the ethical aspects of using artificial intelligence algorithms and the development of cybersecurity systems within predictive architectures.

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